METHOD #2 – EMAIL

There is a lot of work to be done to get to the future state and the partners will be working on Post-It notes. Days 3 and 4 were dedicated to designing the future process. The current process was mapped out using tools to get orders processed more efficiently, we can create a win/win situation for both the college end user and pricing would need to be in accordance with the contract. Anyone interested in obtaining goods and/or services at the SSC? Please contact SSC_Communications@ssc.vccs.edu.

Next month we will be highlighting the Human Resources Process Council and sub-groups. What can you do to get your orders approved more quickly? If you need assistance, do not hesitate to call 877-340-5577 and we will be happy to help.

To Be Determined Vendor option in eVA:

What can you do to get your orders approved more quickly? If you need assistance, do not hesitate to call 877-340-5577 and we will be happy to help.

Idea Submission Form on Idea Center: Do you have ideas on how to improve the SSC? Submit your idea via our Idea Center at SSC_Idea_Center@ssc.vccs.edu.

Ordering Process:

3. If the question cannot be answered at that time, it will be escalated for research and you will be given a ticket number.
4. An agent will answer the call and attempt to answer your question.

The service map linked below is designed to give you an overview of just that: the different Process Councils. Two of the process councils have sub-groups that concentrated on a defined area of focus.

If you need goods or services and do not have a vendor there is a TBD vendor option you can use when attaching it to the order or document verbal quotes in the comments – when and who. Any changes to your goods/services NIGP code would fall under; see Commodity Code Search in the SSC Work Flow Guide.

In this newsletter, we will be discussing Chrome River eWallet. These new features are just some of the ways that Chrome River is helping to reduce costs, reduce administrative burden and increase compliance. What is Chrome River eWallet and what can it do for you? Chrome River can help your organization with document management. So exactly what is a Kaizen and how can we apply this process to the SSC? Please take a look at the second screenshot below.

Idea Submission Form on Idea Center: Do you have ideas on how to improve the SSC? Submit your idea via our Idea Center at SSC_Idea_Center@ssc.vccs.edu.

If you need goods or services and do not have a vendor there is a TBD vendor option you can use when attaching it to the order or document verbal quotes in the comments – when and who. Any changes to your goods/services NIGP code would fall under; see Commodity Code Search in the SSC Work Flow Guide.

In this newsletter, we will be discussing Chrome River eWallet. These new features are just some of the ways that Chrome River is helping to reduce costs, reduce administrative burden and increase compliance. What is Chrome River eWallet and what can it do for you? Chrome River can help your organization with document management. Please take a look at the second screenshot below. Chrome River eWallet can help you with:

- Managing your electronic receipts and attachments.
- Keeping your receipts organized and making retrieval a snap.
- Automatically sending your transportation receipts to your eWallet, which saves you or your delegate time and effort.
- Deleting erroneous and unnecessary attachments.

If you need assistance, do not hesitate to call 877-340-5577 and we will be happy to help.